



September, 2023



## **OPEN ENROLLMENT IS COMING!**

Open Enrollment for Heritage Health is almost here! Once each calendar year, there is an Open Enrollment time when you have the chance to choose a new health plan.

**The next Open Enrollment period is 11/1/2023 through 12/15/2023.**

An Open Enrollment packet will be coming in the mail soon. If you would like to learn more about Heritage Health, please visit our website at [www.neheritagehealth.com](http://www.neheritagehealth.com) or call 1-888-255-2605 to speak with a Choice Counselor, Monday – Friday 7:00 am -7:00 pm Central Time.

**If you are happy with your current health plan it will stay the same. No action is needed.**

## **RIGHT TO CHANGE HEALTH PLANS**

Changes requested outside of the Open Enrollment period will only be allowed if you have an approved “For Cause” reason. For more information regarding “For Cause” reasons, call us at 1-888-255-2605.

## **INCLUDED WITH THIS NOTICE ARE YOUR RIGHTS AND RESPONSIBILITIES**

Hay información en español. Servicio de intérprete gratis.  
Llame al 1-888-255-2605 o visítenos en línea en [www.neheritagehealth.com](http://www.neheritagehealth.com)

Interpreter services available free of charge.