



September 1, 2023



Thank you for contacting Heritage Health. This letter confirms that on 8/30/2023 a grievance was filed on behalf of the person(s) listed below:

Member Name	Medicaid ID #

You should receive a response to your grievance within 90-days of the date received. If you have any questions about the status of your grievance, please contact Heritage Health at 1-888-255-2605. If you have already received a response to your grievance, please disregard this notice.

**INCLUDED IN THIS NOTICE ARE YOUR RIGHTS AND RESPONSIBILITIES**

Hay información en español. Servicio de intérprete gratis.  
Llame al 1-888-255-2605 o visítenos en línea en [www.neheritagehealth.com](http://www.neheritagehealth.com)

Interpreter services available free of charge.