



September, 2025



## **OPEN ENROLLMENT STARTS SOON!**

Each year during Open Enrollment, you have the choice to stay with your current health plan or choose a new one. Included with this notice, you will find information that can help you make a choice. Please visit us online at [www.neheritagehealth.com](http://www.neheritagehealth.com) and click on Open Enrollment for more details.

**If you are happy with your current health plan it will stay the same. You do not have to make a change during Open Enrollment.**

Open Enrollment begins on 11/1/2025. If you would like to choose a new plan, you must do so before 12/15/2025.

The three Heritage Health plans being offered for 2026 are:

- Molina Healthcare of Nebraska
- Nebraska Total Care
- UnitedHealthcare Community Plan of Nebraska

There are many ways you can choose a new plan:

- **ONLINE** – Create an account at [www.neheritagehealth.com](http://www.neheritagehealth.com).
- **MAIL or FAX** – Complete and submit the health plan change form included with this notice.
- **CALL** – Speak with a Choice Counselor at 1-888-255-2605 Monday – Friday 7:00 am - 7:00 pm

When you call us, you will need to provide at least three of the following: your address, date of birth, Medicaid ID number, Social Security Number, or the PIN number that is listed below:

Heritage Health Enrollment Center 9370 McKnight Road, Suite 300 Pittsburgh, PA 15237  
Toll-free Helpline 1-888-255-2605 TTY users ONLY call 711 Call Center Hours: Monday-Friday 7am - 7pm Central Time  
[www.neheritagehealth.com](http://www.neheritagehealth.com)



**If you wish to change your plan, please use the following PIN when you call or log on to the website: 9562**

<b>Member Name</b>	<b>Member ID #</b>

**RIGHT TO CHANGE HEALTH PLANS**

You have the right to change health plans:

- Within 90 days of initial enrollment with Heritage Health.
- Each year during Open Enrollment.
- Within 90 days of the start of a health plan change made during Open Enrollment.
- If you have an approved "For Cause" reason. For more information regarding "For Cause" reasons, call us at 1-888-255-2605.

**INCLUDED WITH THIS NOTICE ARE YOUR RIGHTS AND RESPONSIBILITIES**

Hay información en español. Servicio de intérprete gratis.  
Llame al 1-888-255-2605 o visítenos en línea en [www.neheritagehealth.com](http://www.neheritagehealth.com).

Interpreter services available free of charge.