



August, 2023



OPEN ENROLLMENT IS COMING!

Open Enrollment for Heritage Health is almost here! Once each calendar year, there is an Open Enrollment time when you have the chance to choose a new health plan.

The next Open Enrollment period is 11/1/2023 through 12/15/2023.

An Open Enrollment packet will be coming in the mail soon. If you would like to learn more about Heritage Health, please visit our website at www.neheritagehealth.com or call 1-888-255-2605 to speak with a Choice Counselor, Monday – Friday 7:00 am -7:00 pm Central Time.

If you are happy with your current health plan it will stay the same. No action is needed.

RIGHT TO CHANGE HEALTH PLANS

Changes requested outside of the Open Enrollment period will only be allowed if you have an approved “For Cause” reason. For more information regarding “For Cause” reasons, call us at 1-888-255-2605.

INCLUDED WITH THIS NOTICE ARE YOUR RIGHTS AND RESPONSIBILITIES

Hay información en español. Servicio de intérprete gratis.
Llame al 1-888-255-2605 o visítenos en línea en www.neheritagehealth.com

Interpreter services available free of charge.